

Tamera Fletcher  
28445 Jolly Roger Dr  
Little Torch Key, FL 33042  
11/01/2012

Chief Donnie Lee  
Key West Police Dept  
1604 N Roosevelt Blvd  
Key West, FL 33040

Dear Sir:

On Saturday, during the Fantasy Fest celebration my son's iPhone was taken from his pocket. Trying to locate the phone, we called and texted the number repeatedly to no avail as the phone was turned off.

On Sunday we noticed the phone was back on and tracked it via AT&T's "family map" but early in the evening the iPhone was turned off again. On Monday they again activated the phone and we were able to get a location on the map and met with your Officer Billy Vazquez and Officer Pettee. Both Officers went above and beyond combing the area and attempting to call the phone trying to locate it. We filed a report and waited hoping whoever had the phone would turn it in.

On Wednesday we were able to get a copy of the numbers dialed from the phone from AT&T and went to the KWPD. We spoke to an Officer K.A. She was very professional & helpful. Officer K.A. placed a call to the number that had been dialed 9 times from our iPhone and was able to make contact with the girlfriend of the person who had the phone. As a result of this conversation Officer K.A stated that the people in question had told her they would bring the phone to the KWPD within an hour.

We tracked the iPhone on "family map" as it moved down Roosevelt to the KWPD building. As I approached the entry to KWPD I dialed my son's iPhone and saw a young man swipe the reject call from my phone from the iPhone in his hand. I told him he had my phone and took a seat. The young man became increasingly agitated as we sat waiting for someone to come out of the building to facilitate the retrieval of the iPhone. As the young man began to escalate Officer David Kouri stepped in and dispelled the situation in a quick and professional manor. If it had not been for him and another officer with him the situation may have turned violent.

I know this was only about a phone but I find it refreshing that the KWPD would extend the time and care to help us recover my son's iPhone. Thank you for being a leader that promotes the obvious professionalism demonstrated by all the officers we dealt with during this unfortunate situation. Please also convey our sincere appreciation to each of them as well. They certainly make KWPD look outstanding!

Thank you!

Sincerely

A handwritten signature in black ink, appearing to read "Tamera Fletcher". The signature is fluid and cursive, with the first name being more prominent.

Tamera Fletcher

321-298-7089